



Solutions for Quality Management

Our solutions facilitate clinical quality improvement for health plans and other Home & Community Based Services organizations providing Managed Long Term Services and Supports. We have carefully developed tools that utilize available health assessment data to identify areas for improvement. We configure these tools for each state market to appropriately reflect state specific guidelines.

ASSESSMENT ANALYZER

Calculate Quality Metrics – Calculate quality performance on a suite of process (e.g. vaccinations) and outcome (e.g., improvement in Dyspnea) quality measures that are aligned and relevant to the services provided by Managed Long Term Services and Supports programs

Set Quality Standards – Define internal plan standards for quality measures to measure against or select from a suite of our external benchmarks

Visualize Quality Performance – Visually track progress and trends against quality standards and drill down into subgroupings such as agencies, home care providers, care managers, and population groups


Identify “At-Risk” Members – Run reports and dashboards that identify which members are at-risk for each quality measure and would benefit from a quality intervention

Plan Quality Interventions – Utilize reports that help Care Managers identify the risk factors associated with each outcome measure, so that an effective quality campaign can be executed

ABOUT QCSS

Our mission is to integrate domain expertise with technology solutions to help make Managed Long Term Services and Supports successful. We seek to enable health plans and providers to improve health outcomes for their vulnerable populations and to thrive in a value-based healthcare system.

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